



Jocelyn Boyd  
Chief Clerk/Executive Director  
Phone: (803) 896-5100  
Fax: (803) 896-5246

## *The Public Service Commission State of South Carolina*

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Clerk's Office  
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Fax: (803) 896-5100

November 1, 2021

Mr. Zachary Lee  
3245 Lucius Road  
Apartment E16  
Columbia, South Carolina 29201

Mr. Lee,

The Public Service Commission of South Carolina received your voicemail message on November 1, 2021 pre-registering to testify in-person during the customer public hearing regarding Palmetto Wastewater Reclamation, Incorporated's Application in Docket No. 2021-153-S.

A courtesy copy of the Notice of Filing and Public Hearings is enclosed for your information. As requested, the Commission is located at the following address:

101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

The customer public hearing will begin on Monday, November 8, 2021 at 9:00 a.m. in the Commission's Hearing Room.

Sincerely,

PSC Clerk's Office

# Be Heard

You have a right to comment. You do not have to attend.

READ CAREFULLY

## NOTICE OF FILING AND PUBLIC HEARINGS

### Palmetto Wastewater Reclamation, Inc. Request to Change or Increase its Rates

#### Why is this Notice important?

- This Notice is for sewer customers of Palmetto Wastewater Reclamation, Inc. and interested persons.
- Palmetto Wastewater Reclamation, Inc. has filed a request with the Public Service Commission to change, or increase, its sewer rates.\*
- The Public Service Commission (PSC) has scheduled public hearings in this case.
- The Public Service Commission decides what rates a utility like Palmetto Wastewater Reclamation, Inc. can charge.

#### What is Palmetto Wastewater Reclamation, Inc. asking the Commission to approve?

Some of the proposed changes in the rates and charges are set forth below  
(The complete rate schedule is available from the Company at the address below and on the Commission's website at [www.psc.sc.gov](http://www.psc.sc.gov)).



<u>MONTHLY CHARGE</u>	<u>Current</u>	<u>Proposed</u>	<u>Increase</u>
a. Residential - Monthly charge per single-family house, condominium, villa or apartment unit	\$37.92	\$43.12	13.72%
b. Mobile Homes	\$28.30	\$32.18	13.72%
c. Commercial - Monthly charge per single-family equivalent*	\$37.92	\$43.12	13.72%
Multi-Family	\$37.92	\$43.12	13.72%



\*Charges for commercial establishments served by the Company are based upon single-family equivalency (SFE) ratings set using wastewater treatment plant loading factors established in S.C. Code Regs. 61-67, Appendix A.

**\*\*All commercial customers will pay based on a minimum SFE rating of one (1), which is \$43.12 per month. If the equivalency rating is greater than one (1), then the monthly charges may be calculated by multiplying the equivalency rating by the monthly charge of \$43.12.**

See Exhibit A of Application for current and proposed rates.

To read all of the issues involved in this case, please view the full case file at <https://dms.psc.sc.gov/Web/Dockets/Detail/117787>.

#### Who is the Public Service Commission (PSC)?

The PSC watches over businesses that provide necessary services for day-to-day life, such as the sewer service provided by Palmetto Wastewater Reclamation, Inc.

What is the Case Number?	Docket No. 2021-153-S
Where can I find this Case on the internet?	<a href="https://dms.psc.sc.gov/Web/Dockets/Detail/117787">https://dms.psc.sc.gov/Web/Dockets/Detail/117787</a>
Who Filed this Case?	Palmetto Wastewater Reclamation, Inc.



When and where is the <u>Customer Public Hearing</u> ?	<b>Customer Public Hearing:</b>  <u>Morning Session:</u> <b>Monday, November 8, 2021 from 9:00 a.m. to 1:00 p.m.</b>  <u>Evening Session:</u> <b>Monday, November 8, 2021 from 4:00 p.m. to 8:00 p.m.</b>  <u>Location:</u> 101 Executive Center Drive Hearing Room Columbia, SC 29210	<b>Customer Public Hearing (as needed):</b> <u>Morning Session:</u> <b>Tuesday, November 9, 2021 from 9:00 a.m. to 1:00 p.m.</b>  <u>Evening Session:</u> <b>Tuesday, November 9, 2021 from 4:00 p.m. to 8:00 p.m.</b>  <u>Location:</u> <b>Livestream</b> the Hearing at <a href="https://www.scetv.org/live/public-service-commission">https://www.scetv.org/live/public-service-commission</a> ,  -OR-  <b>Call-In</b> to Listen: <b>1-855-797-9485 enter meeting passcode when prompted: 172 114 9132</b>
How can I be heard and who is listening at the <u>Customer Public Hearing</u> ?  <b>***You must sign-up to speak***</b>	<b>You do not have to provide input or attend.</b> If you would like to speak <u>before</u> the Public Service Commission makes a decision in this Case, sign-up to speak by giving the Commission: <ul style="list-style-type: none"><li>a) Your Name, and</li><li>b) The Telephone Number you wish the Commission to call during the hearing to receive your testimony, and</li><li>c) Your Physical Address, and</li><li>d) If you would like to speak in-person or virtually.</li><li>e) This information may be provided in three ways:<ul style="list-style-type: none"><li>- <b>Option 1:</b> By e-mailing <a href="mailto:communications@psc.sc.gov">communications@psc.sc.gov</a></li><li>- <b>Option 2:</b> By completing the following survey: <a href="https://www.surveymonkey.com/r/2021-153-S">https://www.surveymonkey.com/r/2021-153-S</a></li><li>- <b>Option 3:</b> By calling <b>803-896-5133</b></li></ul></li></ul> <b>***Deadline to pre-register: 4:00 p.m. on Friday, November 5, 2021 ***</b>	
<p>Please note you will be called in the order you signed up to speak. The Commission may call you at any time after the hearing begins. <b>The Commission will only try to reach you up to three (3) times.</b></p> <ul style="list-style-type: none"><li>• The Commission will listen to and think about your comments.</li><li>• Commissioners shall not make comments or answer questions during this hearing or while you are testifying. (Code of Judicial Conduct, Rule 501, Canon 3)</li><li>• Each Witness’ testimony is limited to three (3) minutes, so everyone can be heard.</li><li>• All testimony will be given under oath and is part of the proposed rate change record of the case. A Party may object to your statement and ask for it to be deleted.</li></ul>		
When will the Commission hear the Company’s case?	<b>Wednesday, November 10, 2021 at 10:00 a.m. This hearing is virtual unless changed by the Commission.</b>  <b>Where:</b> 101 Executive Center Drive, Hearing Room Columbia, South Carolina 29210  <b>Livestream</b> the Hearing at <a href="https://www.scetv.org/live/public-service-commission">https://www.scetv.org/live/public-service-commission</a> ,  -OR- <b>Call-In</b> to Listen: 1-855-797-9485, enter meeting passcode, when prompted: <b>172 114 9132</b>	
How can I participate in the Company’s case?	<b>Option 1:</b> <ul style="list-style-type: none"><li>• File Public Comments or Letters of Protest by emailing <a href="mailto:contact@psc.sc.gov">contact@psc.sc.gov</a></li></ul> -OR- <ul style="list-style-type: none"><li>• Mail Public Comments or Letters of Protest to 101 Executive Center Drive, Suite 100, Columbia, SC 29210</li></ul>	



**Option 2:**

File a Petition to Intervene to become an Intervenor. An Intervenor has the right to testify, cross-examine witnesses, and appeal the Commission's Final Decision.

You may file a Petition to Intervene by:

- Emailing [contact@psc.sc.gov](mailto:contact@psc.sc.gov) no later than **Monday, September 6, 2021**  
-OR-
- Mailing a Petition to Intervene to 101 Executive Center Drive, Suite 100, Columbia, SC 29210 no later than **Monday, September 6, 2021**. Please include your email address.

**You must give a copy of your petition to intervene to all parties in this case.**

\*The Case was filed according to S.C. Code Ann. § 58-5-240; S. C. Code Ann. Regs. 103-512.4.A.

\*\*This Hearing has been scheduled according to S.C. Code Ann. §58-5-240; S. C. Code Ann. Regs. 103-817; Order No. 2021-434.

#### Who can I talk to about this Notice?

Palmetto Wastewater Reclamation, Inc.	803-699-2422
Office of Regulatory Staff	803-737-5230 or 1-800-922-1531
Department of Consumer Affairs	803-734-4200 or 1-800-922-1594
Public Service Commission	803-896-5100

If the tariffs in this case contain a request for change of rates, the rates could be changed by the Commission during this case.

Persons seeking further information about the Commission's procedures should contact the Commission at (803) 896-5100 or visit its website at [www.psc.sc.gov](http://www.psc.sc.gov).

6/30/21

